

Service-Information Motorcycle



BMW of N.A.
Service Department

Group: 00
Maintenance
and General
Hints

April 1985

00 039 85
(2161)

For USA and Canada
Only

Straightening of Frames, Fork Tubes,
and Wheels -- All Models

Information:

We have recently received a number of inquiries from representatives of insurance companies concerning straightening or fixing frames, fork tubes and/or wheels (as opposed to replacing them).

BMW as a manufacturer is obligated to devote extreme care to design, assembly and inspection of their vehicles, in order to insure maximum performance and safety.

The authorized BMW dealer is responsible for maintenance, general care, accident repairs and customer satisfaction.

We often lose sight of the high speeds that motorcycles can achieve when making these repairs.

It is irresponsible of BMW or any authorized BMW dealer to suggest or agree to perform repairs which are not described in our workshop manuals, Service Informations, or other technical data.

The purpose of this Service Information Bulletin is to re-state and emphasize our position on this matter:

WE DO NOT RECOMMEND STRAIGHTENING OR FIXING ANY PARTS OTHER THAN THOSE DESCRIBED IN REPAIR PROCEDURES.

Very truly yours,

BMW OF NORTH AMERICA, INC.

A handwritten signature in black ink, appearing to read 'Richard Dampf', written over a horizontal line.

Richard Dampf
National Technical Manager
Motorcycle Group

RD:ch