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|---|--------------------------|-----------------------------------|-------------------|----------------------|------------------------|------------------------|
| <b>Distribution:</b><br>© BMW NA        | <b>Operating Manager</b> | Sales Manager                     | Accessory Manager | <b>Parts Manager</b> | <b>Service Manager</b> | <b>Set-Up Workshop</b> |
| Bulletin Date: 2/4/99<br>Bulletin #2864 |                          | Main Group: 12<br>Engine Electric |                   | For USA Only         |                        |                        |

# BMW Motorcycles

## Service Bulletin



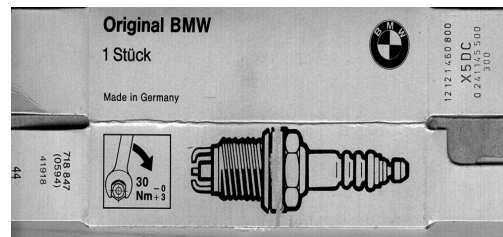
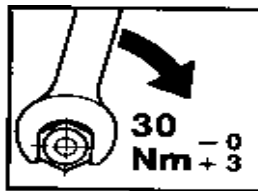
### Subject: Incorrect Torque Values - Spark Plug Packaging

**Subject:** It has been brought to the attention of the Aftersales group that the torque values, as printed on the parts box for some spark plugs, is incorrect.

**Problem:** The example shown below is for BMW P/N:12 12 1 460 800, spark plug X5DC, used on the K 100 models. The information on the parts box indicates that the spark plug(s) should be torqued to 30 Nm. Based on information provided in the K model Repair Manual, the correct torque is 20 Nm.

The extent of the mis-information is unknown, but may extend to all spark plugs / part numbers that use similar packaging.

**Example:**



**Solution:** When installing and tightening spark plugs, please use the torque values in the Repair Manual for the BMW model in question.

When selling spark plugs over the counter or by mail order, please cross-out the printed torque value on the spark plug box and advise your customers to refer to the Repair Manual for the BMW motorcycle model in question to determine the proper torque value for their spark plug(s).

Very truly yours,

Frank Stevens  
After Sales Manager  
Motorcycle Group

Pat Raymond  
Service Organization Manager  
Motorcycle Group

|   |       |       |          |         |         |         |         |
|---|-------|-------|----------|---------|---------|---------|---------|
| Please initial and route to the following before filing |       |       |          |         |         |         |         |
| Service   | Parts | Sales | Warranty | Tech #1 | Tech #2 | Tech #3 | Tech #4 |
|   |       |       |          |         |         |         |         |