

Service Bulletin

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BMW Motorcycles

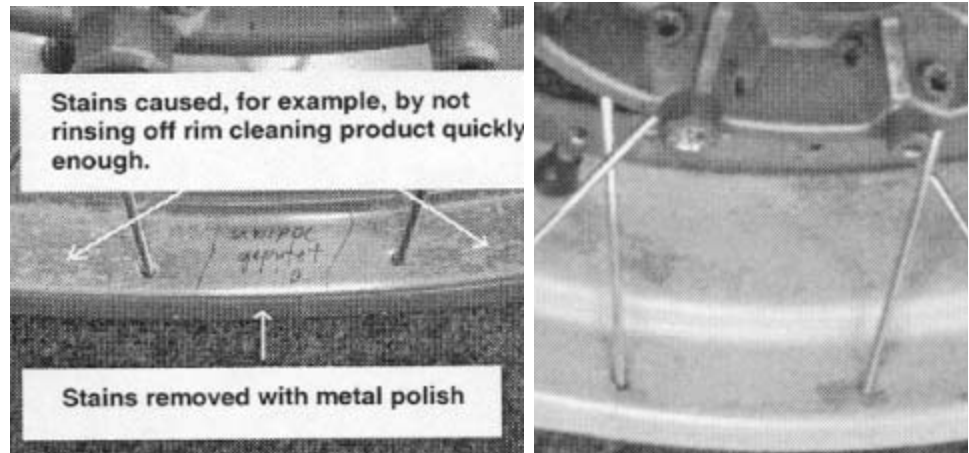
Subject: Cleaning of anodized wheels

Details: BMW spoked wheels, with a high grade anodized finish, have been available on several models since the mid 1990's. The appearance of these wheels can benefit greatly, in the long term, by attention to cleaning and maintenance procedures.

Concern: Incorrect cleaning procedures may damage the surface coating. The most common result is a milky stain (see picture, below, left). In some cases the stains can be removed by polishing but this too can lead to damage of the anodized finish.

Even polishing will have no effect if the damage is more severe, such as a milky appearance over the entire wheel (see picture below, right).

Operating Manager
Sales Department
Accessory Department
Parts Department
Service Department



Service Measures: The following points are copied from SI-2469, "Specialty Motorcycle "Cold" Cleaners," dated December 1991, Main Group 4, Warranty and are intended as a review. This information applies to the use of such cleaners on wheels as well as on the entire motorcycle. Please inform your customer of the following points of information.

Read and carefully follow the instructions provided by the specific manufacturer regarding the use of the cleaner.

The cleaner should not be applied to the wheels/motorcycle when the motorcycle is hot/warm or when the motorcycle is standing in direct sunlight.

The cleaner should not be allowed to soak or dry on the wheels/motorcycle.

The cleaner should be completely washed off the motorcycle, using generous amounts of fresh, cold water.



We recommend that you test any brand of cleaner for compatibility on your motorcycle prior to widespread application.

The cleaner should not be applied to acrylic or polycarbonate materials, including windshields, instrument lenses, etc. and any electrical components including handle bar switches or exposed electrical contacts.

Warranty Information:

Retailers are reminded of the terms and conditions of the BMW Motorcycle Limited Warranties, which exclude damage caused by "cleaning agents." This exclusion applies to products distributed by BMW NA as well as aftermarket cleaning products. If in doubt regarding the cause of damage, contact your Retailer Service Consultant for additional information.



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