

Service Bulletin

Date: October 2001

Bulletin No: 36 001 01 (020) Revised

BMW Motorcycles

Recall 01V-198: Rear tire sidewall defect

Operating Manager

Sales Department

Parts Department

Service Department

Revision: Please review the "Warranty" section under Work package 1 and Work Package 2, for updated information concerning the defect code and defect description for this recall. BMW Motorcycles apologizes for the delay in providing this information and for any inconvenience that this delay may have caused.

Topic: BMW, together with Dunlop Tire, have decided that a defect which relates

to motor vehicle safety exists in certain 1998 through 2001 model year, R 1100 RT-P and R 1100 RT-CHP, police motorcycles equipped with the

Dunlop brand Sportmax A, 18 inch, rear tire.

Details: The potential defect involves the sidewall area of the **Dunlop** brand

Sportmax A rear tire, model number 325752, size 160/60 ZR18, manufactured by Dunlop France, which may have been installed on some of

the affected vehicles as **replacement** equipment.

This campaign is limited to those Sportmax A rear tires having manufac-

turing date stamps of 189, 199, or 209.

Date stamps are found on the tire side

wall as shown.

Sportmax A rear tires in different sizes, with different model numbers and date stamps are not affected by this campaign. Sportmax A front tires are not affected by

this campaign.

Concern: It is possible that during production of the affected tires, areas of reduced adhesion on the tread reinforcing cushion strips may have resulted. During operation, this could lead to localized separations and blisters where the tread joins the sidewall. The affected area is above the 2-ply carcass. As a result, a sudden loss of air pressure due to this problem is not likely to occur.

> If this problem occurs, the rider may notice a vibration of the rear tire. Depending on the degree of blistering, vehicle handling could also be affected. Continued operation of the vehicle over a long period of time could lead to further weakening of the sidewall area and cause a further, gradual deterioration of vehicle handling. In some circumstances, depending on traffic conditions and the rider's reactions, a crash could

result.

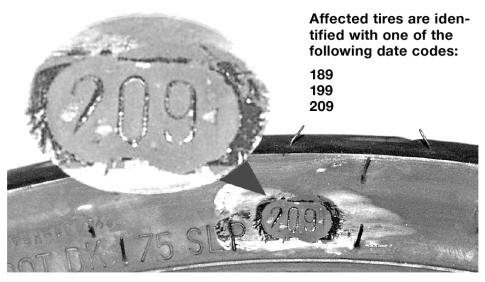
Customer **Notification:**

The operating police department, jurisdiction or subsequent civilian owner of each affected police motorcycle will be notified by first class letter. This letter will provide a description of the defect as well as a request to the operator/owner to contact an authorized BMW motorcycle retailer in order to arrange for the required inspection, and if necessary tire replacement, to take place.



Service The rear tire of each affected motorcycle is to be inspected. If a tire of the Measures: affected make, model and date range of manufacture is found to be in use, it is to be replaced.

> The photo below illustrates the location on the side wall and the general appearance of the manufacturing date stamp that will need to be checked on all motorcycles affected by this recall.



Parts: BMW NA stock of the Sportmax A rear tire has been checked and tires with the affected dates of manufacture have been removed.

Replacement tires are available through normal BMW NA parts distribution channels using BMW part number 99 00 0 001 123.

All tires replaced as part of this campaign are to be returned to BMW Motorcycles, Warranty Parts Return.

Warranty:

For warranty reimbursement in completing this recall, please enter a campaign claim using the following work packages:

Work Package 1: Inspection

> 00 00 36 32 00 Defect Code: **Description: Rear Dunlop Tire**

Sublet Code: Sublet amount: \$5.00

Work Package 2: Inspection / Replacement

Defect Code: 00 00 36 32 00 **Description: Rear Dunlop Tire**

Flat Rate Code: 36 32 011 **Description:** Renew rear tire

FRU:

99 00 0 001 123 Part Number: 160/60 ZR18MC Tire Part Description:

Qty:

Sublet Code:

Sublet Amount: \$2.00 (to cover cost of wheel balance weights)



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