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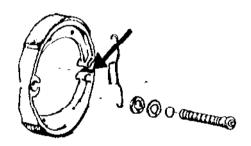
RE: PULSATING REAR DRUM BRAKES

Dear Dealer:

It has come to our attention in isolated cases of owners complaining of pulsating rear drum brakes.

Even after all tolerances of the rear wheel brake drum are met, pulsating of the foot brake pedal can be felt. Generally, this is caused by a slightly uneven contact of the brake shoe and the brake lever cam.

Filing down the contact surface of the lower brake shoe (about 0.1mm) where it touches the brake lever cam will improve the pulsating feeling felt by the rider. (See drawing below).



Sincerely,

BMW OF NORTH AMERICA, INC.

Richard Dampf

National Technical Manager

Motorcycle Group

RD/cs

Please route and initial before filing

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