

Service-Information Motorcycle



Group: 00

November 1991

BMW NA
Service Department

Maintenance &
General Hints

00 073 91
(2497)

For USA Only

Missing Parts - R100R 1992 Models

Due to vendor shortages in Berlin, some motorcycles were shipped without the following parts:

- Riders Manuals
- Air Pressure Labels
- Cylinder Protection Bar/Side Stand
- Incorrect passenger grab handle

We decided not to delay production until December (with January delivery), and are air-shipping the above parts separately in order to maximize your sales for 1991.

The above missing parts will be handled in the following ways:

Riders Manuals:

Air Pressure

Labels: Call your Technical Services Manager via our toll-free line to request the manuals and labels. You must supply your:

Dealer Name
VIN of motorcycle

It is imperative that the manual and label are with the motorcycle at the time of sale to the retail purchaser. This is a Federal Law. The label should be affixed to the rear fender or tool box tray lid.

Cylinder Protection Bar/ Side Stand:

Our Distribution Department will ship these to each dealer who receives an R100R missing these parts.

Our factory has informed us which motorcycles are shorted. Therefore, the Cylinder Protection Bar/Side Stand will be sent just as Ownership Kits are sent. However, arrival of the kit may be delayed for the very first motorcycles sent to your dealership.

Please initial and route to the following before filing				
Service	Parts	Sales	Warranty	Technicians

Warranty Claim:

Use a standard Warranty Claim form with the following information for claiming Labor Time after installing the Cylinder Protect Bar:

Mileage:	05	DCS Dealer
Defect Code No:	46 71 02 78 WM	46 71 02 77 ME
Flat Rate Units:	5 (25 min.)	
Flat Rate No.:	46 71 265	

There is no need to claim any parts, as these will be sent free-of-charge.

Passenger Grab Handle:

All motorcycles will have a grab handle. However, you may notice they are not painted properly, or there is no mounting position for saddle bag mounts. The correct grab handle should be bi-packed with each crate or, in some cases, already installed.

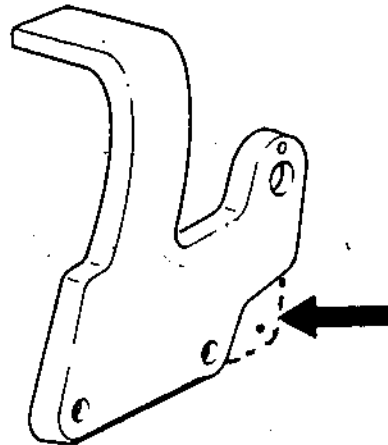
The grab handle should have three (3) mounting positions where it attaches to the frame. Two positions are for mounting; the third is for mounting the saddle bag mounts.

Warranty Claim:

Use a standard Warranty Claim Form with the following information for claiming labor time after installing the grab handle:

Mileage:	05
Defect Code No.	00 00 46 17 00
Flat Rate Units:	5 (25 min.)
Flat Rate No.	46 51 099

There is no need to claim any parts, as these come with each motorcycle.



Very truly yours,

BMW of North America, Inc.

Frank Stevens
National Service Manager

Richard Dampf
National Technical Manager